

Perky Pet Services LLC

Dog-Walking & Pet-Sitting – Reliable & Loving
Email: staff@perkypetservices.com Text or Call: 708-573-0979
Serving Westmont & Surrounding Communities

Service Agreement

- 1. Perky Pet Services LLC, the company and its representatives hereby referred to as Perky Pet or Pet Sitter, agrees to provide pet-sitting, dog-walking, and other applicable pet care services in a reliable, caring, and trustworthy manner. In consideration of the services and as an express condition thereof, the client expressly waives and releases Perky Pet from any and all claims against the company, its owners, employees and representatives, except those arising from negligence or willful misconduct on the part of Perky Pet.
- 2. Client agrees to notify Perky Pet of any concerns within 24 hours of completion of services.
- 3. Client agrees to pay all charges accrued for services rendered. Client understands that payment is due at or prior to the time of the commencement of services unless explicably agreed upon supplementary payment terms.
- 4. Perky Pet shall exercise all precautions against sickness, injury, escape, loss, accidents, or death of Client's pet(s). Perky Pet is not responsible for sickness, injury, escape, loss, accidents, or death of Client's pet(s) unless caused through negligence or willful misconduct on the part of Perky Pet.
- 5. Client represents and warrants that pet(s) are currently vaccinated in accordance with all local, state, and federal laws and regulations.
- 6. Perky Pet will follow the directions of the Veterinary Release Form in the case a pet should become injured or sick.
- 7. Client accepts responsibility for all medical expenses and other damages resulting from an injury to the Pet Sitter, other persons, or other animal(s) caused by the Client's pet(s) or negligent act.
- 8. Client agrees to indemnify, hold harmless and defend Perky Pet in the event of a claim by any person injured or otherwise damaged by Client's pet(s) or negligent act.
- 9. Perky Pet reserves the right to charge a cancellation fee up to 100% of the scheduled visits for services canceled with less than 24 hours' notice prior to the scheduled service.
- 10. Perky Pet reserves the right to terminate this contract at any time if the Pet Sitter, in his/her sole discretion, determines that the Client's pet(s) poses a danger to the health or safety of itself, other pets, other people, or the Pet Sitter. If concerns prohibit the Pet Sitter from caring for the pet, Perky Pet will attempt to contact the Client to arrange alternative care. If the Client cannot be contacted, the Client authorizes Perky Pet to place the pet in a licensed kennel with all charges and fees arising to be the responsibility of the Client.
- 11. Perky Pet reserves the right to refuse service to any client, at any time, for any reason.
- 12. This document gives Perky Pet and its representatives authorization to enter the Client's listed address as needed to perform agreed upon services.
- 13. Client expressly gives Perky Pet the authority to employ a locksmith on their behalf and to promptly reimburse Perky Pet for all costs incurred in the event of a malfunction of the lock, keys, or automatic door opener.
- 14. Perky Pet is not liable for any loss or damage in the event of a burglary or other crime that should occur while under this contract.



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- 15. Client agrees to properly secure the home prior to leaving the premises. Perky Pet will resecure the home to the best of its ability at the end of each visit.
- 16. In the case of an emergency, inclement weather, or a natural disaster, the Client authorizes Perky Pet to use reasonable judgment for the care and well-being of Client's pet(s) and residence. Perky Pet will make reasonable efforts to maintain service during these conditions but reserves the right to adjust the schedule of service based on the sole discretion of the Pet Sitter.
- 17. Perky Pet is not responsible for any damages beyond the control of the Pet Sitter.
- 18. Client is responsible for supplying the necessary equipment and supplies needed for the care of their pet(s) including, but not limited to, a sturdy, well-fit harness or collar and leash for walks or in case of emergencies, pet food, medications, identification tags, litter boxes, cat litter, and cleaning supplies. Client authorizes any purchase of necessary supplies for the satisfactory performance of duties. Costs of all purchases and related service fees will be reimbursed to Perky Pet within 14 days.
- 19. Client authorizes the use of pet(s) pictures on website, social media, and/or marketing materials for promotional purposes.
- 20. Client authorizes this contract to be valid approval for services so as to permit Perky Pet to accept all future in-person, telephone, online, mail, or email reservations and provide services without additional signed contracts or written authorizations.
- 21. The terms of this document apply to all pets "owned" by the client, including any and all new pets that the client obtains on or after the date this document was signed.

I have read the above terms and conditions. I know, understand, and agree to all terms stated above. By signing below or electronically, I am accepting this document as a contractual agreement.